

Personal Alarms Services

When recovering from a stroke and becoming more active you may have concerns about how you would get help if the need arose.

Personal alarms may be an option you wish to consider. Personal alarms can offer a variety of features such as the following;

- 1) **Push button communication:** By pushing a help button you are connected with a privately operated emergency response centre that will assist you and can connect you with emergency services or other contacts whose information you have provided
- 2) **Auto fall detection:** This feature will detect a fall using your help button and automatically call the emergency response centre operated by your service provider.
- 3) **GPS tracking:** A help button will track your location by GPS. This feature can be used to direct emergency services to your location or allow people you give permission to see your location via a mobile application.
- 4) **GoSafe:** This is a medical alert option that uses a cellular connection to provide service both in and outside the home.
- 5) **HomeSafe:** HomeSafe is a medical alert option that uses your existing landline connection or an independent cellular connection to provide service exclusively in your home.

The information below will provide you with an overview of the various services available. Contact information is provided if you would like additional information or to purchase the service.

Most companies offer in home landline and cellular connections as well as mobile options that work outside of the home. We suggest reading about the different options carefully and speaking with a company representative to choose the option that will best suit your needs.

Please note: This document is intended as a resource. UHN has no affiliation with the organizations included in the document. Information and prices are current as of April 27th, 2020 and are subject to change without notice.

Philips Lifeline

Philips Lifeline has a range of services that may suit your needs. A feature comparison retrieved from [Philips Lifeline Product Comparison](#) can be found below.

Features	HomeSafe Standard	HomeSafe with Auto Alert	GoSafe
Price	Starting at \$42.95/month	\$57.95/month	\$69.95/month
Coverage at home	✓	✓	✓
Coverage away from home	-	-	✓
Waterproof	-	✓	✓
GPS	-	-	✓
In Home Communicator	✓	✓	✓
Landline connection	✓	✓	✓
Wireless connection	✓	✓	✓
Two-way voice communication	In-Home Communicator	In-Home Communicator	Help Button
NO Equipment Charge (up front)	✓	✓	✓
Self-Testing Unit	✓	✓	✓
24/7 access to Canadian based Response Center	✓	✓	✓
Month-to-month billing	✓	✓	✓
Professional Installation	✓	✓	✓
Complete equipment warranty & maintenance	✓	✓	✓

Contact Information:

Website: <https://www.lifeline.ca/en/>

Phone: 1-866-984-3411

Email: Use email form that can be found at <https://www.lifeline.ca/en/contact-us/>

Direct Alert by Telus

Direct alert by Telus offers a range of services that may suit your needs. A feature comparison retrieved from [Direct Alert Compare Solutions](#) can be found below.

Features	HomeSafe Standard	HomeSafe with Auto Alert	GoSafe
Price	Starting at \$25/month	Starting at \$35/month	Starting at \$55/month
Coverage at home	✓	✓	✓
Coverage away form home			✓
Waterproof	✓	✓	✓
GPS	-	-	✓
Geo Fencing	-	-	Optional
Auto Fall detection	-	✓	✓
Landline connection	✓	✓	-
Wireless connection	✓	✓	✓ (built in cell line)
Two-way voice communication with emergency response centre	In-Home Communicator	In-Home Communicator	Mobile communicator
Wireless Emergency Help Button	✓	✓	✓
Range	1000 ft	600 ft	Unlimited
No Contract	✓	✓	✓
Professional Installation	✓	✓	✓
Lifetime Warranty	✓	✓	✓

Contact Information:

Website: <https://directalert.ca/>

Phone: 1-877-391-1767

Email: info@directalert.ca

Bell Medical Alert

Bell Medical alert offers a range of services that may suit your needs. A feature comparison created from information found at [Bell Medical Alert](#) and from information provided by company representatives can be found below.

Features	HomeSafe Standard	GoSafe
Price	Starting at \$27.99/month	Starting at \$57.99/month + \$99.00 install
Coverage at home	✓	✓
Coverage away form home	-	✓
Water resistant	✓	✓
GPS	-	✓
Auto Fall detection	(Optional) + \$10	✓
Landline connection	✓	-
Wireless connection	-	✓
Two-way voice communication with emergency response centre	In-Home Communicator	Mobile communicator
Wireless Emergency Help Button	✓ (watch or pendent)	✓ (Pendant)
Range	40 ft	Unlimited within Canada
Contract	6 month	6 month

Contact Information:

Website: <https://www.bell.ca/Smart-Home/Medical-Alert>

Phone:

Michael Smith (Bell Security Consultant): 1-800-267-2001 ext. 289

General: 1-833-251-3208

Email: msmith2@bellcanada.com

Galaxy Medical Alert

Galaxy Medical Alert offers a range of services that may suit your needs. A feature comparison created from information found at [Galaxy Medical Systems Comparison](#) and from information provided by company representatives can be found below.

In Home

Features	Home	Home & Yard	Fall Detection
Price	Starting at \$29.95/month	Starting at \$34.95/month	Starting at \$ 39.95/month
Coverage at home	✓	✓	✓
Coverage away form home	-	-	-
Waterproof/Resistant	✓	✓	✓
GPS	-	-	-
Auto Fall detection	-	-	✓
Landline connection	✓	✓	✓
Wireless connection	-	-	✓
Two-way voice communication with emergency response centre	In-Home Communicator	In-Home Communicator	In-Home Communicator
Wireless Emergency Help Button	✓	✓	✓
Range	Varies	Varies	Varies
Contract	Various option	Various options	Various Options

With regards to device range the range can vary depending on where you live and the environment around you please speak with a company representative for more information

Galaxy Medical Alert (Continued from above)

Mobile

Features	Cellular System	Mobile with Fall Detection System	Home & Away System with GPS
Price	Starting at \$44.95/month	Starting at \$49.95/month	Starting at \$44.95/month
Coverage at home	✓	✓	✓
Coverage away form home	✓	✓	✓
Waterproof/Resistant	✓	✓	✓
GPS	-	✓	✓
Auto Fall detection	-	✓	-
Landline connection	-	-	-
Wireless connection	✓	✓	✓
Two-way voice communication with emergency response centre	Mobile communicator	Mobile communicator	Mobile communicator
Wireless Emergency Help Button	✓	✓	✓
Range	Unlimited	Unlimited	Unlimited
Contract	Various option	Various options	Various Options

Contact Information:

Website: <https://galaxymedicalalert.com/>

Phone: 1-855-905-7414

Email: chris@galaxymedicalalert.com