

# Patient Bill of Rights and Responsibilities

As a Patient, you have:

## RIGHTS

### CARE AND COMMUNICATION

- To receive high quality patient care that is free from discrimination, abuse or harm
- To be treated with compassion and respect
- To give input about your plan of care and to get the information you need to make informed decisions
- To have your privacy respected
- To know the name and role of the members of your health care team
- To expect that the members of your health care team will talk with one another to make sure you get consistent care
- To get the right information and education about your diagnosis, treatment and prognosis in a language you understand
- To share your concerns and get answers to your questions

### CHOICE

- To accept, ask for or refuse treatment, to the extent permitted by the law
- To expect that your advance directives for end of life care will be followed
- To have visitors, unless this interferes with the well-being, rights or safety of you or others

## RESPONSIBILITIES

### CARE AND COMMUNICATION

- To understand that verbal or physical abuse of staff, patients and visitors will not be tolerated
- To be respectful of other patients, visitors, and staff
- To take part in your treatment plan to the best of your ability
- To understand that a treatment you ask for may not be provided if it is medically or ethically inappropriate
- To understand that the needs of other patients may sometimes be more urgent than your own
- To understand that because UHN is a teaching hospital, supervised students will be helping to care for you
- To be honest about your personal health information

### CHOICE

- To give valid Power of Attorney documentation to your health care team, in case you become incapable of making treatment decisions for yourself
- To take part in your discharge planning and in your transfer to another facility if you require an alternate level of care
- To keep track of and look after your personal property and valuables